



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

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I hereby certify that this paper, which is an Amendment Responding to August 27, 2004 Office Action (our file 7399-025), and the attached 1-month Extension of Time fee are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Christian E. Carter-Seyboth



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2122/ST

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Charisius et al.

Group Art Unit: 2122

Application No: 09/945,081

Examiner: Vo, Ted T

Filed: 08/31/2001

Paper No. 10

For: METHODS AND SYSTEMS FOR IMPROVING A WORKFLOW BASED ON DATA MINED
FROM PLANS CREATED FROM THE WORKFLOW

AMENDMENT RESPONDING TO 27 AUGUST 2004 OFFICE ACTION IN U.S. APPLICATION

NO. 09/945,081

Honorable Commissioner of Patents and Trademarks

P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the 08/27/2004 Office Action in the above-identified application, please consider the following amendments and arguments supporting allowance of the claimed subject matter. The applicant asserts that no new matter has been introduced by the amendments. A check in the amount of \$110.00 is enclosed for a one-month extension of time fee for a large entity.